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	Installing Hog3PC on Windows vista	26-Jan-11	Rev A



The installation of Hog3PC on Windows Vista is enabled in software versions 3.0.0 and greater. Some installation and operational problems could occur depending upon certain Windows Vista settings. This documents is intended to help you troubleshoot these issues.

The installation Quits Unexpectedly

In some instances, the Hog3PC installer may unexpectedly quit during installation on Windows Vista with the following message:

“The installer has encountered an unexpected error installing this package. This may indicate a problem with this package. The error code is 2738.”

This is because the Microsoft Windows VBScript may not be registered within Windows Vista. To enable the VBScript engine, follow these steps:

1. On the **Start** menu, click **Run**.
2. In the "Open" field, enter the following command and click OK: [regsvr32 vbscript.dll](#)
3. A message should appear stating:
[DllRegisterServer in C:\WINDOWS\system32\vbscript.dll succeeded.](#)
4. Click **OK** and try installing Hog3PC again.

Note: You must be logged in to Windows as the administrator or as a user with administrator privileges for the step above.

“Unknown Exception” when running Hog 3PC after installation

Please refer to Windows UAC Settings tech note.